AUGUST 2026 BOARD MINUTES

The regular meeting of the Bristol Tennessee Essential Services Board of Directors was held at noon on Wednesday, August 19, 2026, at 2470 Volunteer Parkway, Bristol, Tennessee.

Call to Order
Chairperson Downs called the meeting to order at 12:00 p.m.

Board Members Present
Erin Downs, Jason Booher, Doug Harmon, Vince Turner, and John Vann.

Staff Present
CEO Clayton Dowell, Vice President of People Operations Tara Ellis, Vice President of Engineering David Hacker, Vice President of Operations and Safety Steve Craddock, and Director of Accounting and Finance Heather Jenkins.

Adoption of Meeting Agenda
Chairperson Downs asked if there were any amendments to the agenda. Mr. Vann moved to add Discussion of Employee Agreement to the end of the board meeting agenda and to adopt the agenda as amended. Mr. Harmon seconded the motion, and it passed unanimously.

Public Comment Period
Chairperson Downs called for public comments. There were none.

Minutes
Chairperson Downs asked if there were any corrections to the minutes of the July board meeting, which had been previously distributed. No corrections were noted. Mr. Booher moved to approve the minutes as distributed. Mr. Turner seconded the motion, and it passed unanimously.

Safety Report
Mr. Craddock reported 13,248.50 safe working hours from July 6, 2026, to July 31, 2026. The August safety meeting for outside employees took place on August 11, 2026. The topic was "Rigging Safety."

Reliability Report
Mr. Hacker presented the outage data for July 2026. He reported an average of 51.77 customer outage minutes for the month. The year-to-date average, through July 31, 2026, was 75.381 customer outage minutes.

Financial Report
Electric Business Unit
Ms. Jenkins presented the June 2026 financial reports. She reported Electric Sales for June were 68.1 MWh. Year-end entries for the Other Post-Employment Benefits Trust and the Tennessee

Consolidated Retirement System pension plan have been completed. Those entries are mainly reflected in Administrative and General expenses and on the Balance Sheet in Deferred Inflows and Outflows of Resources.

Advanced Broadband Services Business Unit
Ms. Jenkins reported total Fiber customers at the end of June were 17,577 with 16,897 Internet services, 4,534 video services, and 4,345 telephone services. She also reported an increase to video services; pricing went into effect July 1, 2026.

June 2026

$(000)	YTD Actual	YTD Budget
Electric Sales	$100,512.7	$ 90,061.4
Other Electric Revenue	7,312.7	6,562.5
Other Income	2,322.1	2,532.0
Total Operating Expense	104,312.8	96,947.5
Non-Operating Expense	644.3	384.0
Electric Net Income (Loss)	**$ 5,190.4**	**$ 1,824.4**
Operating & Maintenance Expense	**$ 12,543.9**	**$ 15,393.3**
Broadband Net Income	**$ 5,707.8**	**$ 2,809.9**

TVA Monthly Fuel Cost
Mr. Dowell reported that the September 2026 monthly fuel cost would decrease to $0.02578 per kWh for residential (RS) customers.

	July 1, 2026	August 1, 2026	September 1, 2026
	Fuel Cost	**Fuel Cost**	**Fuel Cost**
500 kWh	$14.37	$13.38	$12.89
1000 kWh	$28.73	$26.75	$25.78
1500 kWh	$43.10	$40.13	$38.67
2000 kWh	$57.46	$53.50	$51.56

Annual Approval of Identity Theft Prevention Policy
The annual review of the Identity Theft Prevention Policy is required by the FACT Act of 2003 which requires safeguarding of customer information to help prevent identify theft. Board approval is required annually. The Identity Theft Prevention Committee has reviewed the policy. A copy of the policy was previously distributed. Mr. Harmon moved to approve the policy. Mr. Booher seconded. The motion carried unanimously.

Approval of Purchase of Poles for Highway 394 Power Lines
Mr. Dowell reported poles are needed for the construction of 69 kV and 13 kV power lines along Highway 394 near South Bristol Substation. After the completion of this project, BTES will be able to reconfigure the feeds for both Industrial and King College substations, providing greater reliability and resiliency to customers served in those areas. He recommended the approval to purchase poles from McWane Poles Ductile Iron for a total cost of $274,341.69. Mr. Booher moved to approve the purchase as recommended. Mr. Turner seconded. The motion carried unanimously.

Approval of Purchase of Automation Equipment for Seaman Corporation Plant 4 in Partnership Park
Mr. Dowell reported automation equipment is needed to meet Seaman Corporation's reliability requirements and to accommodate future expansion. He recommended the approval to purchase the IntelliRupters and pad-mounted switchgear from S&C Electric Company for a total cost of $292,942.40. Mr. Booher moved to approve the purchase as recommended. Mr. Harmon seconded. The motion carried unanimously.

Dissolution of the Economic Development Loan Program
Mr. Dowell reported that the BTES Board of Directors approved the BTES Economic Development Loan Program with the intention of the program expiring in June of 2015 following an approved extension of the program in 2013. All outstanding items related to this program have recently been closed. He recommended the Board formally dissolve the program. Mr. Booher moved to dissolve the BTES Economic Development Loan Program. Mr. Vann seconded. The motion carried unanimously.

CEO Report
Mr. Dowell reported that two new residential Internet speeds have been launched, 3 Gbps and 6 Gbps. He also presented information on an Internet marketing initiative that is underway and will continue for the next few months. Additionally, he presented information on milestones accomplished for the Internet upgrade project. He presented information on how customers can report outages through the BTES Engage app and other outage management and communication tools that are being evaluated. He also provided an update on the FiberWise Networks Internet access project.

Board Comments
Chairperson Downs called for comments from the Board. Mr. Turner inquired about a recent customer situation involving troubleshooting telephone services.

Discussion of Employment Agreement
Staff were excused from the meeting, and the Board entered into a discussion of an employment agreement. All members of the Board reached unanimous agreement on the terms of the employment agreement. Due to a prior engagement, Mr. Vann exited the meeting prior to the

approval of the agreement. Mr. Turner motioned to approve the employment agreement. Mr. Harmon seconded. The motion passed.

Chairperson Downs adjourned the meeting.

Respectfully Submitted,

Doug Harmon, Secretary